

Middletown Township, Delaware County, Pennsylvania

Emergency Operations Plan

Introduction and Directive

Government at all levels has the responsibility to plan for and respond to disasters resulting from hazards and actions that represent a real or potential threat to the jurisdiction. In addition to our residents and visitors, Middletown Township is the home of a significant number of institutions such as; Elwyn Institute, Fair Acres Geriatric Center, Riddle Memorial Hospital, Sunrise at Granite Run and Residence at Glen Riddle assisted living facilities, Lima Estates, Granite Farm Estates and Riddle Village Life Care facilities and their integral skilled nursing and personal care components, the Delaware County Juvenile Detention Center, The Williamson School, The Easter Seal Society's Old Forge School and the Delaware County Intermediate Unit's Roosevelt School, as well as a number of other public and private schools and day care programs. In view of these facts, Middletown Township has established an Emergency Management Program to provide overall planning and coordination for such emergencies. It is anticipated that the specific institutions and agencies located within Middletown Township, identified above, will prepare and maintain an Emergency Plan for their facility a copy of which will be maintained with the Middletown Township EMC. The Emergency Management Coordinator (EMC) recommended by Township Council and appointed by the Governor is the Township Fire Marshal, John (Jack) McKeown. Emergency Management duties and responsibilities are delegated to the Township Manager, Township Department Heads, staff, and members of the community's emergency response organizations.

Disasters may require the Middletown Township government to operate in a manner different from normal day-to-day routines and have the potential to seriously overextend Township resources. The Emergency Operations Plan (EOP) provides specific guidance Departments during the period of the emergency. The EOP will also serve as an indicator of Township capability; in the event Middletown Township is unable to provide adequate coverage for a particular resource or potential hazard, alternate sources and contingency plans shall be developed within political and budgetary constraints.

The accomplishment of the Emergency Management Program goals and objectives depends on the development and maintenance of competent emergency management staff, adequate funding and on the familiarization of all Township personnel with their emergency responsibilities outlined in this plan. It is hereby directed that review of this EOP and overall responsibilities of all Township departments and personnel be accomplished annually prior to July 1 or as indicated through plan activation or exercises. Thorough familiarity with this EOP will result in the efficient and effective execution of disaster responsibilities and in better service to the citizens of Middletown Township.

Chairman of Township Council

Anticipated Response and Required Actions

Activation of Middletown Township Emergency Management and implementation of the Emergency Operations Plan is likely to be in response to a developing incident that will have already involved the first responding emergency service agencies.

At the time of activation, many of the initial protective measures will have been implemented. Fire suppression, rescue, evacuation, and coordination of response will be initiated through the **Incident Command System and Unified Command principals of operation**. Transfer of strategic functions from a Command Post to the EOC needs to be accomplished seamlessly and with full understanding by on-scene commanders and EOC staff of the specific function each will continue to fulfill.

While continuation of initial actions by the first responders will be the on-scene commander's responsibility, the following support functions are anticipated to be the responsibility of the EOC:

- Coordination and Control of overall emergency response
- Establishment and Operation of Mass Care Shelters
- Coordination and Control with utility services within damage area
- Debris removal and disposal
- Coordination of EMS Services
- Coordination of Fire and Rescue Services
- Coordination of Police Services
- Coordination of Hazardous Material Response, Mitigation and Clean-up Services
- Coordination with Federal, State and County Agencies
- Coordination of volunteer and relief services
- Initiation of any required action to restore services, return evacuees and to otherwise return to non-emergency conditions

Promulgation

The Attached Emergency Operations Plan Supercedes Previous Middletown Township Plans Developed For Response To A Major Emergency Or Disaster. This Plan Was Adopted By The Township Council Of Middletown Township, Delaware County, Pennsylvania By Resolution No. 2003-58, Dated April 28, 2003..

Township of Middletown

By: *Douglas C. Roger*

Chairman, Township Council

Attest: *W. Bruce Clark*

W. Bruce Clark, Township Secretary

This Plan Was Prepared By The Township Of Middletown Emergency Management Coordinator In Cooperation With The Delaware County Emergency Management Agency And The Pennsylvania Emergency Management Agency To Satisfy The Requirements Of The Pennsylvania Emergency Management Services Code, (35 Pa. C.S. Section 7101 et seq.), As Amended, To Prepare and Maintain A Disaster Emergency Management Plan For Middletown Township.

Attest: *John T. McKeown*

John T. McKeown, Emergency Management Coordinator

Middletown Township

Delaware County, Pennsylvania

Resolution No. 2003-58

Whereas, Section 7503 of the Pennsylvania Emergency Management Services Code, 35 PA. C.S.A. Section 7101 et seq. mandates that Middletown Township prepare, maintain and keep current an Emergency Operations Plan for the prevention and minimization of injury and damage by an emergency or disaster occurring within Middletown Township; and

Whereas, in response to the mandate stated above, Middletown Township has prepared an Emergency Operations Plan to provide prompt and effective emergency response procedures to be followed in the event of a major emergency or disaster; and

Whereas, Middletown Township has also prepared an Emergency Operations Plan to reduce the potential effects of a major emergency or disaster and to protect the health, safety and welfare of the residents of Middletown Township;

Now Therefore Be It Resolved that the Middletown Township Council hereby approves, adopts and places into immediate effect the Emergency Operations Plan of Middletown Township dated _____. This plan shall be reviewed on an annual basis to make certain that it conforms to the requirements of both the Commonwealth of Pennsylvania and County of Delaware's Emergency Planning requirements.

Resolved this 28 day of April, 2003

Township of Middletown

By: *Douglas C. Roger*

Chairman, Township Council

Attest: *W. Bruce Clark*

W. Bruce Clark, Township Secretary

Middletown Township, Delaware County, Pennsylvania

Emergency Operations Plan

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MIDDLETOWN TOWNSHIP – EMERGENCY OPERATIONS PLAN (EOP)

1. Purpose – It is Middletown Township’s policy to conduct its operations with the highest regard for the safety and health of its employees and the public and for the protection and preservation of property and the environment. Specifically, this Plan is intended:

- A. To provide for the health, safety and welfare of the residents of Middletown Township in the event of a natural or man-made emergency, terrorism emergency or disaster, in accordance with applicable State and County laws and regulations.
- B. To establish procedures to alert residents and the public and provide information and appropriate protective action instruction as necessary, to provide for co-ordination and use of available municipal resources during an emergency.
- C. To define the roles and responsibilities of municipal officials and the emergency management coordinator and to assign emergency functions to municipal and volunteer staff.
- D. To assure coordination and cooperation with County efforts in accordance with the Delaware County Emergency Operations Plan.

2. Situations and Assumptions: This Emergency Operations Plan is designed to provide an effective state of readiness to prepare for, respond to, mitigate and recover from a range of credible or potential emergencies/disasters which may impact Middletown Township. Refer to Appendix B and C for a detailed vulnerability analysis of threats to Delaware County and Middletown Township.

A. The following threats have been identified to pose potential danger to Middletown Township:

<u>Natural Events</u>	<u>Technology/Industrial Events</u>	<u>Civil/Political Events</u>
Drought	Hazardous Material Releases	Economic
Fire	Explosion/Fire	General Strike
Blizzard	Transportation Accident	Terrorism
Windstorm	Power/Utility Failure	Sabotage
Tornado	Extreme Air Pollution	Hostage Situation
Hurricane	Radiological Accident	Civil Unrest
Biological	Financial Collapse	Eco-terrorism
Extreme Heat/Cold	Fuel/Resource Shortage	Enemy Attack
Earthquake	Strikes, Business Interruption	
Flood		

B. Historically, certain areas and populations are more vulnerable to the effects of specific hazards. One such population and area are the designated flood prone areas and residents adjacent to Chester and Ridley Creeks and their principal feeder streams.

C. Training, response checklists and other accompanying documents are based on the statements in 2A. & B. of this plan.

D. Adjacent municipalities and other governments will render assistance in accordance with the provisions of intergovernmental and mutual aid support agreements in place at the time of the emergency.

E. When municipal resources are overwhelmed, the Delaware County Emergency Management Agency (EMA) is available to coordinate assistance and help satisfy unmet needs. Similarly, if the county requires additional assistance, it can call on mutual aid from adjacent counties, its counter terrorism task force, or from the Commonwealth of Pennsylvania. Ultimately, the Commonwealth can ask the federal government for assistance in dealing with a major disaster or emergency.

3. Concept of Operations/Continuity of Government

A. The Township Council is ultimately responsible for the protection and safety of the public within Middletown Township and will exercise direction and control of its Emergency Management Agency (EMA) and response activity within the Township. For continuity of government procedures are specified in the **Elected Officials Checklist**.

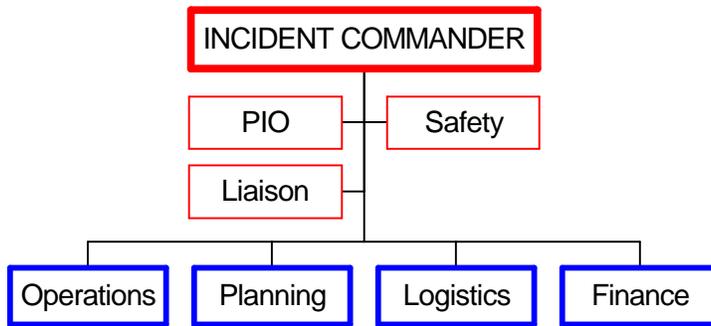
B. At the time of a disaster emergency, the Middletown Township government will continue only those functions and services necessary to protect life and property.

C. The emphasis of any Township operations will be directed to meet basic human needs and to restore essential services as soon as possible.

D. The EMC shall mobilize the primary Emergency Operations Center (EOC) whenever such action is deemed necessary.

E. The Standard Operating Procedures and checklists contained herein in Appendix ___ shall be utilized by the EOC Staff as they function throughout the emergency.

- F. Any decision to implement protective actions will be made by Municipal Officials or, in their absence, by the EMC based on advice and direction from the Delaware County, EMC.
- G. If required to evacuate the primary EOC, the seat of government and the EOC will relocate to the designated alternate EOC if that site is outside the impacted area. If possible the EOC will be the last organization to evacuate the hazard area.
- H. During the recovery phase, the Township EMA will provide generally the same services as those provided by Staff members and forces during the evacuation. Damage assessment will be a primary function and a report prepared and forwarded to the Delaware County EMA as soon as possible.
- I. This plan embraces an “all-hazards” principle: that most emergency response functions are similar, regardless of the hazard. The EMC will mobilize resources and personnel as required by the emergency situation.
- J. The EMC and elected officials will develop mutual aid agreements with adjacent municipalities for reciprocal emergency assistance as needed.
- K. Whenever possible, emergency response by the municipal government will follow the Incident Management System (IMS) delineated below.



1. The Incident Commander (IC) at the incident site will be from fire, police, or emergency medical services, dependent upon the nature of the incident.
2. The ICS should have:
 - a) a manageable span of control (3 to 7 staff; optimum is 5);
 - b) personal accountability (each person reports to only one person in the chain of command); and
 - c) functional positions staffed only when needed (responsibilities for any positions that are not staffed remain with the IC).

Deleted: _____

3. When the municipal EOC is activated, the EMC or designee will coordinate between the IC and the county EMA. Whenever possible, and to ensure consistency with operations at the incident site, the EOC will also follow an incident command structure. The EMC will assume the role of Command and, initially, all of the remaining roles. As additional staff arrives at the EOC, the EMC may delegate activities to them. Suggested EOC configuration is:

L. When the EMC receives notice of a potential emergency from the federal Homeland Security Advisory System or from National Weather Service watches and warnings, partial activation of the EOC in preparation for the emergency will be considered.

4. Organization and Assignment of Responsibilities.

The emergency responsibilities and functions listed below require actions, which are common to all types of major emergencies and disasters. The EOC staff will prepare, maintain and be guided by SOP's which prescribe implementing procedures or action steps checklists, or both. Individuals assigned to these functions are required to coordinate their actions with the EMC who will coordinate the Township's overall action with Delaware County EMA.

A. Command

Elected Officials:

1. Are responsible for establishing a municipal emergency management organization;
2. Provide for continuity of operations
3. Establish lines of succession for key positions;
4. Designate departmental emergency operating centers and alternatives;
5. Prepare and maintain this EOP in consonance with the county Emergency Operations Plan;
6. Establish, equip and staff an EOC;
7. Recommend an EMC for appointment by the governor who may act on their behalf, if necessary;
8. Issue declarations of disaster emergency if the situation warrants; and
9. Apply for federal post-disaster funds, as available.

Emergency Management Coordinator (EMC)

1. Prepare, maintain and keep current an EOP for the prevention and minimization of injury and damage, for prompt and effective response, for emergency relief and recovery in consonance with the Delaware County EMA for any emergencies caused by a natural or man made disaster.
2. Initiate and maintain coordination and cooperation with the Delaware County EMA and provide requested information promptly.
3. Identify hazards that may effect the municipality. Both a Delaware County and Middletown Township Vulnerability Analysis have been prepared and are incorporated herein as Appendices ___ and ___
4. Identify public and private resources that may be used to respond to an emergency situation. Identify and list any “unmet” needs.
5. Develop and maintain an emergency response organization and a trained staff appropriate for the needs and resources of Middletown Township. An organizational and functional chart has been prepared and is incorporated herein in as Appendices A and A1.
6. Mobilize, direct and coordinate the emergency management staff during the period of an emergency or disaster from an Emergency Operations Center (EOC).
7. Develop SOPs in coordination with the Township Staff and supporting agencies to assist in fulfilling their respective responsibilities and functions, including operation of the EOC.

B. Public Information Officer:

1. Develops and maintains the checklist for the Public Information function;
2. Assists in the development, review and maintenance of the EOP;
3. Responds to the EOC or the field, as needed;
4. Coordinates public information to the media; and
5. Advises elected officials and the EMC about Public Information activities.

C. Operations

Communications and Warning Officer:

1. Develops and maintains the checklist for the Communications and Warning function;
2. Assists in the development, review and maintenance of the EOP;
3. Trains staff members on the operation of communications system;

4. Ensures ability to communicate between the EOC, field operations and the county EMA;
5. Assists with notification of citizens of the municipality;
6. Responds to the EOC or the field, as needed; and
7. Advises elected officials and the EMC about Communications activities.

Police Services - Pennsylvania State Police

At the time of an emergency the Commander of the State Police, Media Barracks will be requested to assign an officer to the EOC for the duration of the emergency. Police responsibilities include;

1. Develops and maintains the checklist for the Police Services function;
2. Assists in the development, review and maintenance of the EOP;
3. Responds to the EOC or the field, as needed;
4. Coordinates security and law enforcement services;
5. Establishes security and protection of critical facilities, including the EOC;
6. Provides traffic and access control in and around affected areas;
7. Assists with route alerting and notification of threatened population;
8. Assists with the evacuation of affected citizens, especially those who are institutionalized, immobilized or injured;
9. Assists in the installation of emergency signs and other traffic movement devices;
10. Assists in search and rescue operations; and
11. Advises elected officials and the EMC about Police Services operations.

Fire and Rescue Services

At the time of an emergency the Chief Fire Officer will be requested to assign a ranking officer to the EOC for the duration of the emergency. Fire and rescue responsibilities include;

1. Develops and maintains the checklist for the Fire & Rescue function;
2. Assists in the development, review and maintenance of the EOP;
3. Responds to the EOC or the field, as needed;
4. Coordinates fire and search and rescue services;
5. **Coordinates decontamination and monitoring of affected citizens and emergency workers after exposure to chemical or radiological hazards;**
6. Assumes primary responsibility for route alerting of the public;
7. Assists with evacuation of affected citizens, especially those who are institutionalized, immobilized or injured;

8. Provides for emergency shutdown of light and power;
9. Provides emergency lights and power generation;
10. Assists in salvage operations and debris clearance, and
11. Advises elected officials and the EMC about fire and rescue activities.

Health/Medical Officer:

At the time of an emergency the Chief Paramedic of Riddle Memorial Hospital will be requested to assign a ranking Paramedic officer to the EOC for the duration of the emergency. EMS responsibilities include;

1. Develops and maintains the checklist for the Health/Medical Services function;
2. Assists in the development, review and maintenance of the EOP;
3. Responds to the EOC or the field, as needed;
- 4. Maintains a listing of hearing impaired, handicapped and special needs residents, providing copies to municipal and county EMAs;**
5. Coordinates emergency medical activities within the municipality;
6. Coordinates institutional needs for transportation if evacuation or relocation becomes necessary for hospitals, nursing homes, day care and adult care facilities;
7. Coordinates medical services as needed to support shelter operations;
8. Assists in search and rescue operations;
9. Assists in mortuary services;
10. Assists in provisions of inoculations for the prevention of disease; and
11. Advises elected officials and the EMC about Health/Medical Services activities.

Transportation, Mass Care Services and Shelter Management Officer:

1. Provide and maintain a listing of transportation resources that may be needed at the time of an emergency to support evacuation of the public from impacted areas.
2. Provide a listing of shelter locations and contact names and telephone numbers to activate the opening of a shelter. The American Red Cross has highly trained shelter management teams available. Dependant upon the scope of the disaster, the demand for shelter management assistance may exceed the ability of the Red Cross to provide same in a timely manner.
3. Provide transportation for evacuees who are unable to self evacuate.
4. Coordinate the transportation needs of Township institutions in the event relocation of residents of institutions, life care or assisted living communities becomes necessary.
5. Coordinate all transportation services and resources.
6. Open, supervise and manage mass care shelters.

Radiological Protection Services

Currently an “unmet” need. Request assistance from Delaware County EMA.

Public Works and Utility Services

1. Provide and maintain list of resources, public and private, which may be required to support this service at the time of an emergency.
2. In coordination with the EOC, establish priorities, allocate resources, supervise field activity and direct preventative action and restoration of public utilities and facilities.
3. Identify “unmet” needs and report same to the EOC.
4. Maintain records of resource allocation and expenditures during the emergency.
5. Assist in the creation of situation and damage reports by the EOC. Provide logistical support to Federal, State and County agencies performing assessments of the emergency.

D. Planning & Logistics

Planning and Logistical Support responsibilities are to be shared by the designated Public Information Officer and Communications and Warning Officer.

1. Collects, evaluates and provides information about the incident;
2. Determines status of resources;
3. Establishes information requirements and reporting schedules;
4. Supervises preparation of an Incident Management Plan; and
5. Assembles information on alternative strategies.
6. Provides materials, services and facilities in support of the emergency;
7. Develops procedures for rapidly ordering supplies and equipment and to track their delivery and use; and
8. Participates in the preparation of the Incident Management Plan.

5. Training and Exercises

- A. The EMC or designated alternate will participate in Federal, State and County training programs as such are available from time to time, to maintain and enhance the capabilities of the EMC and staff.
- B. Formal training and seminars will be augmented by participation in practice exercises including those for the review of plans and procedures, exercises in which elected officials and key staff are presented situations as a learning experience and full scale exercises to evaluate emergency management capabilities.

6. References

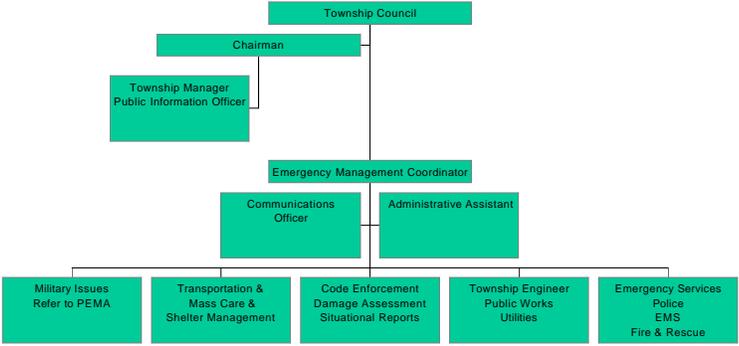
1. The Pennsylvania Emergency Management Services Code 35 Pa. C.S. Section 7101-7707, as amended
2. Pennsylvania Emergency Management Agency, "Commonwealth of Pennsylvania Multi-Hazard Identification and Risk Assessment," July, 2000
3. Commonwealth of Pennsylvania, Emergency Operations Plan, as re-promulgated on October 12, 2001
4. Delaware County Emergency Operations Plan, _____, 2000
5. Delaware County, Hazard Vulnerability Analysis, _____, 2000

7. Distribution

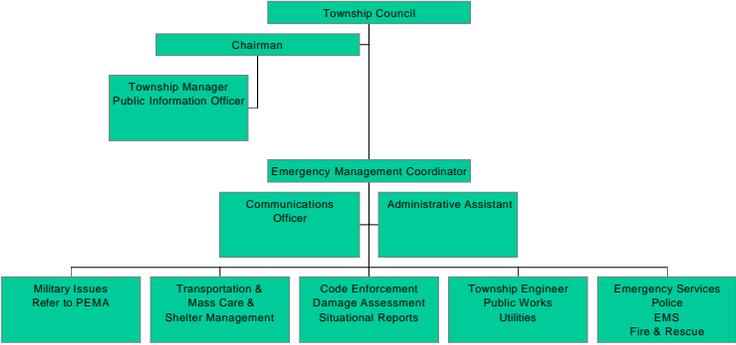
This updated Middletown Township Emergency Operations Plan is being distributed to the following individuals and agencies:

Township Council	Rose Tree Media School District
Township Solicitor	Middletown Township Library
Township Manager	Delaware County EMA
EMC and Township Staff	PEMA Eastern Area Office
Station Commander, PSP Media	
Chief Fire Officers	
Chief Paramedic, Riddle Memorial Hospital	

Emergency Management Organization



Emergency Management Organization



Chester Creek Flood Warning Notification List

Updated as of October 23, 2001

<u>Address</u>	<u>Name</u>	<u>Telephone Number</u>
451-457	Lenni Road Responsible Party	Monridge Construction 610-558-4744 Vim Lai 610-558-1174
450	Lenni Road	Westlake Plastics 610-586-3200
245	Lungren Road Responsible Party	Schubert Plastics 610-586-3200 Charles Schubert 610-494-3593
394	Parkmount Road Responsible Party	Container Research 610-459-2160 Terry Rines 610-358-1311
397	Parkmount Road	Ed Scheivert 610-459-4800
386	Parkmount Road	Blosenski Trash Service 610-459-1135
390	Parkmount Road	John F. Bubel 610-566-7476
236A	Glen Riddle Road	Claire & Michael O'Malley 610-358-1049
236B	Glen Riddle Road	Henry & Carol Ternove 610-358-0585
236C	Glen Riddle Road	William Newcomer 610-358-3208
236D	Glen Riddle Road	Joyce Murray 610-833-5666
236	Glen Riddle Road	Philadelphia Suburban Water Co 610-328-5065
274	Glen Riddle Road Responsible Party	Tunbridge Apartments 610-459-1366 Deborah Convery, Manager 610-459-1366 Multi-occupancy residential
602	Creek Road	Bruce Patullo 610-891-0788
620	Creek Road	Robert & Alice Kenworthy 610-876-6305
632	Creek Road	Patricia & Bernard Kline 610-490-1108
646	Creek Road	James & Carolyn Golden 610-874-9214
767	Creek Road	Mark Lord, Juliana Flower 610-874-2404
442	Dutton Mill Road Responsible Party	Multi-occupancy residential 610-259-6117 Francis Barr, Owner 610-259-6117

Ridley Creek Flood Warning Notification List

Updated As Of October 23, 2001

<u>Address</u>	<u>Name</u>	<u>Telephone Number</u>
571	Barren Road	Ridley Creek State Park 610-892-3900
1200	E. Baltimore Pike	Phila Suburban Water Plant 610-328-5065
350	E. Knowlton Road	Elizabeth Young 610-566-1239
		William DiGirolamo
361	E. Knowlton Road	James Bostelle 610-565-5868
670	Ridley Creek Road	Wirt Thompson 610-566-0679
		Upper Bank Nursery

Appendix C

Middletown Township, Delaware County, PA Hazards/Vulnerability Analysis

This analysis was undertaken to develop an awareness of the potential hazards facing the citizens of the Township as a basis for planning an appropriate response at the time of an emergency. In addition to the natural and man-made emergencies and disasters that may possibly impact on Middletown Township, consideration has been given, for the first time, to terroristic events and events involving chemical, biological, radiological and other weapons of mass destruction (WMD).

<u>Type of Disaster/Emergency</u>	<u>Anticipated Probability</u>	<u>Potential Scope/Severity</u>
<u>Flooding</u>	High	Limited
Chester Creek Ridley Creek Feeder Streams	Business and residential properties PSWCo. Media Treatment Plant Flooded buildings and roads	
<u>Weather Related</u>	High	Moderate
Blizzard/Winter Storm from	Loss of electrical power, heat, inaccessible areas snow drifting, emergency food, fuel and medical supplies.	
Severe Thunder Storm, trees	Loss of power, flooding, inaccessible areas due to and wires down.	
Tornado, Hurricane		
<u>Earthquake</u>	Low	Moderate/Severe
	Mass casualties, building collapse, entrapment Loss of utilities, roadways, evacuations, sheltering mass care centers.	
<u>Fires, Explosions, Transportation Accidents, Hazardous Materials Release</u>	High	Moderate/Severe
	Fire suppression and rescue, mass casualties, hazardous materials containment, evacuations, sheltering, mass care centers,	
<u>Terroristic, WMD Event, Chemical, Biological, Radiological Release,</u>	Low	Severe
	Delayed knowledge of incident, mass casualties,	

hysteria. Overtaxed support and response system, evacuations
mass care and sheltering, decontamination, mass

Civil Unrest, Strikes, Business

Low

Moderate/Severe

Interruption, Sabotage, Enemy Attack

Economic disruption, mass hysteria, mass casualties

Appendix _____

Resource Directory

Churches

Calvary Reformed Presbyterian, 613 S. New Middletown Rd.	610-872-6802
Christ United Methodist Church, 600 Dutton's Mill Rd.	610-874-1270
Congregation Beth Israel, 542 S. New Middletown Rd.	610-566-4645
Delaware Valley Church of Christ, 585 N. Old Middletown Rd.	610-566-0997
Lima Methodist Church, 209 N. Middletown Rd.	610-566-7109
Middletown Baptist Church, 28 S. New Middletown Rd.	610-566-0923
Middletown Presbyterian Church, 273 S. Old Middletown Rd.	610-565-4080
St. George Greek Orthodox Church, 30 E. Forge Rd.	610-459-0366

Commonwealth of Pennsylvania

Department of Agriculture	610-489-1003
Department of Environmental Protection	
Conshohocken Office	610-832-6000
Department of Transportation	
Bortondale	610-566-0972 or 610-566-2998
King of Prussia	610-205-6538
Mickey McLaughlin (State Rds. South of Balt. Pk.)	610-587-7867 or 610-237-0286
Mike Murphy (State Rds. North of Balt. Pk.)	610-587-7860 or 610-622-1438
Bob Bansept, Highway Maintenance Manager	610-587-7859 or 610-604-0948
Department of Welfare (Energy Assistance)	610-447-3099
State Police – Media Barracks	484-840-1000

Delaware County

Emergency Management Agency	610-565-8700
Emergency Radio Communications	911
Fire Board (Non Emergency)	610-892-8404
Medical Examiner	610-891-5950

Fire Companies

Co. 50 Middletown Fire Company #1	610-566-0723
Co. 54 Lenni Heights Fire Company	610-459-4432
Co. 69 Lima Fire Company	610-891-3736

*See attached list of Officers and Fire Police

Institutions

Elwyn Institute	610-891-2000
Fair Acres Geriatric Center	610-891-5600
Granite Farms Estates	610-358-3440
Granite Farms Medical Facility	610-358-0510
Juvenile Detention Center	610-565-9640
Lima Estates	610-565-7020
Lima Estates Medical Facility	610-565-8717
Mirmont Alcohol Rehabilitation Center	610-565-9232
The Residence at Glen Riddle	610-358-9933
Riddle Memorial Hospital	610-566-9400
Sunrise	610-566-3535
Riddle Village	610-891-3777
Riddle Village Medical Facility	610-891-3823
YMCA	610-627-9622

Motels/Hotels/Malls

McIntosh Motel, Rt. 1 & Rt. 352	610-565-5800
Granite Run Mall, 1067 W. Baltimore Pk.	610-565-1650

Public Affairs Contact Resource Listing

Print Media

Town Talk Newspapers- Christina Parker, Editor	610-566-6755
Daily Times – Lynn Keyser, Community Editor	610-284-7200
Philadelphia Inquirer	215-563-5000

Television Broadcast Media

KYW-TV Channel 3 – Bill Dean, News Department	215-238-4700
WPVI-TV Channel 6 – News Department	215-878-9700
WCAU-TV Channel 10 – News Department	610-668-5510
WXTF-TV Channel 29	215-925-2929
WHYY-TV Channel 12	215-351-1200

Radio Broadcast Media

WCZN AM	610-358-1400
KWY AM	215-238-4700
WYSP FM	215-625-9460
WIOQ FM 102	215-667-9460
WKSZ FM 100	610-565-8900
WXTU FM 92	215-667-9000
WHYY FM 91	215-351-9204

Schools

Christian Academy, 704 S. Old Middletown Rd.	610-872-7600
Glenwood School, 122 S. Pennell Rd.	610-627-6900
Indian Lane School, 309 S. Old Middletown Rd.	610-627-6200
Penncrest High School, 134 Barren Rd.	610-627-6200
Penn State University, 25 Yearsley Mill Rd.	610-892-1350
Rose Tree Media School District	
Admin. Offices, 309 N. Olive St. Media	610-627-6000
Service Center, Barren Rd.	610-627-6450
Transportation Office, Barren Rd.	610-627-6475
St. Francis DeSales, New Road (Aston Twp.)	610-459-0799
Williamson Trade School, 176 S. New Middletown Rd.	610-566-1776

U.S. Government

Environmental Protection Agency	800-438-2474
Weather Bureau – Philadelphia	610-627-5575
FBI, 7 Campus Blvd. Newtown Square	610-353-4500
US Customs	215-597-4305
US Secret Service	215-861-3300

Utilities

Staples (Township Phone Service)	800-333-3330
Verizon	800-479-1919
Philadelphia Suburban Water Co.	610-891-9171
Water Works	610-565-0862
Middletown Township Sewer Authority	610-566-3087
PA One Call System	800-242-1776
PECO Energy - Electric (See attached list)	800-841-4141
PECO Energy – Gas (See attached list)	800-841-4141 Lobec
Traffic Signal Service	610-544-1144
Comcast Cable	610-499-2270

Other

Hanson Aggregates Forge Rd.	610-459-2492
Dean Keyes Towing	610-566-5621
Lambert’s Towing	Day Night
	610-566-2018
	610-565-3372
Weather’s Dodge	610-566-5475
Granite Run Pontiac	610-566-1991
Thomas Chevrolet	610-566-8600

PECO Energy
DelChester Region

Private Phone List

County Affairs Representative – Ralph H. Brown, Jr. Delaware County Office	610-891-5511
Fax	610-891-6062
Pager (Government Liaison and point of contact for constituent concerns)	610-581-7091
County Affairs Representative – Gregory M. Cary	610-380-2518
Fax	610-380-2500
Pager (Back up if R. Brown not available)	610-581-7398
Account Manager – Scott A. Neumann	215-841-4035
Pager (Institution & Governmental Sector - Municipal Business Related Issues)	215-578-6317
Service Representative – Ed D’Auria	215-841-4618
Pager (Institution & Governmental Sector – Municipal Business Related Issues)	215-824-9944
General Customer Service Number (Customer Complaints)	610-690-5600
Electric & Gas Emergency Only	800-841-4141
Emergency Services – Private number to be used by Fire, Police, 911	610-544-9336
Master Reading Issues – Supr. William Spence	610-359-1812
Forestry Issues – Supr. Dave Desimone	610-891-5577
Paving/Lawn Repair – Supr. Ray Reid	610-645-1677
Paving Inspector – Rick Chalmers	610-645-1649

Pipelines

Buckeye Pipe Line	Emergency Donald Hankey	800-331-4115 610-770-4410
Columbia Gas Transmission	Emergency Tim Clark Carman Pirolo	800-835-7191 610-269-4440 717-292-5602
Mobil Pipeline Company	Emergency Linda Tamkus	214-742-3106 716-527-6173
PPL Interstate Energy	Emergency Dennis Levine	800-747-3375 610-327-5330
Sun Pipe Line	Emergency Art Witwer Mike Gerdeman	800-786-7440 610-670-3200 215-937-6263
Teppco	Emergency Emergency Rob Martin	607-535-2080 800-530-1050 607-936-1014
Texas Eastern Transmission	Emergency Emergency Ron Pilcher	800-231-7794 610-845-2121 610-458-1710

Backup Technical Agency Resources for Hazardous Materials Emergencies

Chemical Transportation Emergency Center (Chemtree)	800-424-9300
National Response Center (U.S. Coast Guard)	800-424-8802
Environmental Protection Agency (NOTE: Federal Notification as required for any oil, oil products, or chemical spills)	800-438-2474
EPA- 24 Hour Response Number	215-597-9898
Hazardous Materials (USGC)	202-426-2296
Association of American Railroads	202-457-7000
American Petroleum Institute	312-939-0770
Bureau of Explosives	202-293-4048
Chlorine Institute	212-682-4324
American Gas Association	703-841-8400
National Poison Control Center	800-845-7633
Institute of Makers of Explosives	202-789-0310
Emergency Response Accident (MIB)	202-426-0556
Classification of Explosives (Military)	202-325-0891
Reports of Incidents (Explosives)	202-342-4874
Transportation Accident (MTB)	202-472-1024
Hazardous Materials Program Mgr. (FAA)	202-426-8417
Explosives Unit Laboratory (FBI)	202-324-2696
National Foam	610-363-1400
Nuclear Regulatory Commission	301-427-4205
Federal Highway Administration	302-734-5323

Backup Technical Agency Resources, cont'd.

Dow Chemical Company	989-636-4400
DuPont Company	302-774-7500
The Fertilizer Institute	202-466-2700
Penna. Emergency Management Agency (PEMA)	800-HBG-PEMA 800-EPA-PEMA