

Who to Call for Water and Environmental Concerns and Complaints

Emergencies, including Spills and Fish Kills

Issue	Contact	Availability	Phone Number	Additional Information
Spills and other emergencies	DEP	24 hours	484-250-5900 or 1-800-541-2050 (toll free)	
Environmental complaints (including water quality complaints)	DEP	Weekdays 8:00 a.m. - 4:00 p.m.	484-250-5991	Off hours, a message can be left at this number
Fish kills (1 st call)	DEP	24 hours	484-250-5900	
Fish kills (2 nd call)	Pennsylvania Fish and Boat Commission	Weekdays 8:00 a.m. – 4:00 p.m.	717-626-0228	
<p>Non-emergency environmental complaints can also be submitted online at http://www.depweb.state.pa.us/portal/server.pt/community/southeast_regional_office/13778/environmental_complaints/617089. These complaints will be addressed by DEP's regional service representative. For emergencies use the 24 hour DEP hotline at 484-250-5900.</p>				

Construction Site Issues

Issue	Contact	Availability	Phone Number	Additional Information
Construction site issues, including erosion, off-site discharges of mud/sediment, improper or no silt fencing	Delaware County Conservation District	Weekdays 8:00 a.m. – 4:30 p.m.	610-892-9484	

Broken Water Mains and other Water Supply Issues

Issue	Contact	Availability	Phone Number	Additional Information
Broken water mains	Aqua Pennsylvania	24 hours	610-525-1402 or 877-977-2782	
Broken water mains	Chester Water Authority	24 hours	610-876-8181	

Other Potential Concerns or Pollution Events

In the case of:

- Leaking or overflowing sanitary sewer lines or manholes
- Sewage or other obvious pollutants in creek/pond
- Illegal or pollution discharges into creeks or storm drains/channels
- Dry weather flow from storm sewer outfall that appears polluted
- Or similar concerns about potential pollution events,

Please notify Middletown Township at the numbers below.

Issue	Contact	Availability	Phone Number	Additional Information
Sanitary Sewer Issues	Middletown Township Sewer Authority	Weekdays 8a.m. to 4 p.m.	610-566-3087	
Storm Sewer Issues	Middletown Township Public Works	Weekdays 8:30am-4pm	610-565-2700	

If you are unable to connect with a local representative to discuss your concern and the issue appears pressing, you can always reach the DEP emergency line at 484-250-5900 or 1-800-541-2050 (toll free).